

## MANAGING RISK AT HOME AND ABROAD INTRODUCING DYNAMIQ REACT



Dynamiq's new Rapid Emergency Assistance Coordination Team (REACT™) service helps organisations to manage, coordinate and respond to man-made and natural crises which impact their people and infrastructure assets at home and abroad.

The Dynamiq REACT service is designed to provide organisations with ongoing access to crisis management consultants, security, medical and emergency response teams, intelligence analysts, negotiators, counselors and crisis communications experts, so they can respond to and recover from incidents quickly, if and when they strike.

The Dynamiq REACT service helps organisations meet their Directors and Officers Insurance, corporate governance, Occupation Health and Safety, and Duty of Care obligations.

### Three levels of ongoing risk management support

The new Dynamiq REACT 24/7 emergency response service can give you and your staff confidence that dedicated crisis management experts are only ever a phone call away.

It covers consultancy advice and emergency support for your organisation as well as its people on the ground, at home and abroad, whenever they need risk management support.

Dynamiq REACT works on an ongoing retainer basis, with three flexible options for varying levels of support to your organisation and its people:

- **REACT Bronze** – best supports organisations whose people require occasional access to expert risk advice and emergency response. Provides on-tap 24/7 counsel and crisis consulting services.
- **REACT Silver** – a practical approach to risk management planning and response. Well suited to organisations that need executive and management level support to prevent and respond to crisis events.
- **REACT Gold** – a gold-standard, tailored approach to emergency response. Ideal for large organisations which need to proactively meet robust Duty of Care and Occupational Health and Safety compliance requirements.

The key difference between each option is the level of interaction between your team and the Dynamiq REACT experts pre-incident. The better the Dynamiq REACT team understands your business, its culture, risk management procedures, operating environment and key personnel before an incident, the more efficient advice and response is ensured during an emergency.

### Flexible emergency assistance to support your global business needs

Dynamiq REACT service is an efficient way to save costs during an incident, because Dynamiq does not charge an emergency rate to its clients under a retainer agreement.

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[www.dynamiq.com.au](http://www.dynamiq.com.au)

## Dynamiq REACT service engagement options

| REACT SUBSCRIPTION  | SERVICES INCLUDED  | PRICE                            |
|---------------------|--|----------------------------------|
| <b>REACT BRONZE</b> | <ul style="list-style-type: none"> <li>• 24/7 incident advice and response</li> <li>• Includes \$5,000 of emergency response services</li> <li>• No emergency call-out cost.</li> <li>• Incident management procedures registered on Dynamiq's system</li> <li>• Corporate and site support access includes:               <ul style="list-style-type: none"> <li>- Operational support (security, medical, logistics, communications)</li> <li>- Business continuity</li> <li>- Reputation issues and crisis PR counsel</li> <li>- Occupational Health &amp; Safety law</li> <li>- Psychological resilience for key managers and affected employees</li> <li>- Liaison with regulators, unions and other stakeholders</li> <li>- Next of kin notification</li> </ul> </li> </ul>  | <b>AUD \$5,000</b><br>per annum  |
| <b>REACT SILVER</b> | <ul style="list-style-type: none"> <li>• 24/7 incident advice and response</li> <li>• Includes \$11,000 of emergency response services</li> <li>• No emergency call-out costs</li> <li>• Incident management procedures registered on Dynamiq's system</li> <li>• A dedicated account manager</li> <li>• Access to corporate and site support (detailed in Bronze REACT)</li> <li>• Access to Dynamiq's Global Intelligence website</li> <li>• Access to 'pushed' incident alerts for three locations</li> <li>• One test call-out per year</li> <li>• 12 hours of advisory services per annum, used for services such as:               <ul style="list-style-type: none"> <li>- Review of current incident management systems</li> <li>- Update of emergency response plans</li> <li>- Training of management and staff</li> <li>- Risk assessments</li> <li>- Ad hoc advisory services</li> </ul> </li> </ul> | <b>AUD \$11,000</b><br>per annum |
| <b>REACT GOLD</b>   | <ul style="list-style-type: none"> <li>• 24/7 incident advice and response</li> <li>• Includes \$25,000 of emergency response services</li> <li>• A dedicated account team</li> <li>• No emergency call-out costs</li> <li>• Incident management procedures registered on Dynamiq's system.</li> <li>• Access to corporate and site support (detailed in Bronze REACT)</li> <li>• Pre-Incident access to Dynamiq's 24/7 Advice Hotline</li> <li>• Access to 'pushed' incident alerts for five locations</li> <li>• Proactive contact with managers upon receipt of an intelligence alert</li> <li>• Access to Dynamiq Global Intelligence website</li> <li>• One Incident management exercise per year (designed to test management and procedures)</li> <li>• Two test call outs per year</li> <li>• 30 hours of advisory services per annum (as detailed in Silver REACT)</li> </ul>                           | <b>AUD \$25,000</b><br>per annum |

GST is excluded, and is charged at 10% of the total invoice. Full payment is required upfront. Engagement requires agreement with Dynamiq's Terms and Conditions.

### REACT quickly today

Accessing the Dynamiq REACT service is a straightforward process. Simply email Dynamiq on [ops@dynamiq.com.au](mailto:ops@dynamiq.com.au) with the details of the person authorised to engage Dynamiq and confirm which subscription option you wish to purchase. Cover is effective upon receipt of purchase order.

### Contact

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